

# Tom Gorrard-Smith

## Of Counsel

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Tom Gorrard-Smith is Of Counsel in Gibson Dunn's Dispute Resolution Group in London. Tom's practice spans white-collar investigations, complex compliance advisory matters and digital regulation.

Tom brings extensive senior in-house legal experience advising on complex, high-stakes contentious, regulatory, commercial, and compliance matters across the UK and EU. He has distinct experience supporting on range of issues which impact clients operating in the technology, logistics, consumer goods, retail, and online marketplace sectors, with depth in issues affecting large-scale operations and businesses operating in highly regulated environments.

Prior to joining the firm, Tom was at another international law firm and then spent several years at Amazon, where he served in senior legal leadership roles supporting Amazon's retail and operations business functions across UK and EU. In these roles, Tom regularly handled complex disputes, high-stakes regulatory investigations, public inquiries, and high-profile media escalations. He has handled investigations and inquiries from a number of regulators, including the Financial Conduct Authority (FCA), HM Revenue & Custom (HMRC), the Health & Safety Executive (HSE), the Office for Product Safety and Standards (OPSS), the Environment Agency (EA) and the Groceries Code Adjudicator (GCA). He served as the designated compliance officer for Amazon and Whole Foods Market under the UK's Groceries Supply Code of Practice regime (GSCOP) and managed its GSCOP compliance function. He also supported Amazon's expedited launch of its in-house COVID-19 testing laboratory in the UK.

Tom has significant experience designing and implementing compliance frameworks, leading internal audits, and collaborating closely with regulators and government bodies on development of new regulations and enforcement. He is particularly adept at navigating complex regulatory regimes and advising on risk management in fast-moving and high-risk environments where technology has outpaced regulation.

Tom received his law degree from the University of Leicester and completed the Legal Practice Course at the College of Law, London. He is admitted as a Solicitor of England and Wales.

## Capabilities

Litigation  
Consumer Products and Retail  
Consumer Protection  
Media, Entertainment, and Technology  
Product Liability  
Technology Litigation  
White Collar Defense and Investigations

## Credentials

### Education

College of Law - London - 2009 Legal Practice Course  
University of Leicester - 2008 LL.B. (Hons)

### Admissions

England & Wales - Solicitor